

WARRANTY

October 17, 2005

Subject: Procedure for Warranty Service – iGuard Access Control System Components

What is covered by warranty –

iGuard™ is warranted against defects in material and workmanship under normal use for a period of 14 months from the date it is shipped to the final user. It is the final end user's responsibility to register the product with Lucky Technology, Ltd. via the corporate website (http://www.lucky-tech.com/warranty_index.php) and maintain proof of date-of-purchase. We may elect to replace the defective part(s) or units with new part(s) or units at our option. Whether we ship repair parts or replace the defective unit, the below Procedure for Warranty Service must be followed:

- The iGuard™ user must contact the Dealer or Distributor where the product was originally purchased and notify them of the defect or problem;
- The Dealer/Distributor will then contact iGuard™ Technical Support at the number or address below and determination of Warranty disposition will be made;
 - If it is determined that the product is covered by Warranty, iGuard™ Technical Support will issue an RMA for return to the iGuard™ Service Center listed below;
 - If it is determined that the part can be replaced in the field, the iGuard™ Service Center will ship the replacement part, with replacement instructions, to the user at no charge;
 - If the user is returning the unit for replacement, the user must pay all freight and shipping charges.

What is not covered by warranty –

- Damage to the fingerprint scanner or keypad due to misuse or abuse
- Any problems related to outdoor use
- Damage to any part due to chemicals used for cleaning or other purposes
- Improper installation
- Devices used with or in conjunction with the iGuard™ unit
- Acts of nature
- Any and all transportation charges

For additional information contact

iGuard™ Technical Service Center
1065 Cheney Highway
Titusville, FL 32780-6356
Phone: 800.410.6798
Fax: 800.486.6798